

MODEL NOTICE

Notify Residents of Confirmed COVID-19 Case at Site

Here's the kind of discreet notice you can use to put residents on notice of a confirmed COVID-19 case at your site without violating the ill person's privacy or causing a panic.

COVID-19 CASE NOTIFICATION TO RESIDENTS

We have recently learned that a resident of [Site Name] has tested positive for the COVID-19 coronavirus. We are not at liberty to reveal that individual's name, unit number, floor, or any other information that could be reasonably used to determine his or her identity. We therefore kindly request that you not ask us to provide such details.

What we can tell you, though, is that the person has been advised and agreed to follow Centers for Disease Control (CDC) guidelines and remain in self-isolation for at least 14 days.

We are urging all residents to remain calm and follow CDC and state and local public health guidelines with regard to social distancing, hygiene and hand washing, the use of personal protective equipment, and quarantine and self-isolation.

We also wish to assure you that [Site Name] has and will continue to take extensive COVID-19 infection control measures, including regular and frequent cleaning and disinfection of common areas, including floors, surfaces, and door handles, handrails, elevator buttons, trash and recycling chutes, and other commonly touched objects.

Thank you for your understanding and for keeping in mind that COVID-19 is not a stigma or mark of shame and that those who contract it deserve our empathy, understanding, and kindness. Please be assured that we will share new information as it becomes available.

Stay strong, stay safe, and stay in communication with us, and we will all get through this pandemic together, united and stronger than before. Thank you.

[Site Name] Management

[Date]